

CHASE CHEVROLET

Setting the Standard for Over 60 Years

When you first sit down with anyone trying to sell you a product and/or a service, they can and usually do promise you the moon. It is after the fact, after the sale is complete and the product in place that sadly sometimes you realize all those promises were nothing but that, empty promises.

Chase Chevrolet has enjoyed a seven year relationship with Integrated Telecomm Solutions and not only did they promise the moon but they actually delivered the moon AND the stars. The product was everything it claimed to be and they have always been quick to respond to any problems or concerns and even if it wasn't their responsibility to correct the problem, they would take ownership of it and find whoever they needed to get it resolved. They have gone far beyond just telecommunications needs and helped us with security issues as well as many other areas in our business.

At ITS you find the same techs coming out to help year after year, which says a lot about the company to me that they don't have a lot of turnover in personnel. They have become like family to the point where I actually look forward to seeing them when we have an issue. They are the "stars". Always polite and efficient and willing to put up with my sense of humor!!

Even in these hard economic times ITS has worked with us on billing to help us save every dollar we can. They actually acted like it mattered to them that we remain their customer!! That means a lot and Chase Chevrolet looks forward to a long and continued business relationship with ITS and would highly recommend them to anyone.

MESatterfield
Melanye Satterfield