



VICTOR CHILDREN'S SERVICES
Victor Treatment Centers, Inc.

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Perris, CA 92571
951 436-5200 Fax 951 436-5250
www.victor.org

Thursday, December 04, 2008

To whom it may concern:

This is to serve as a letter of appreciation, support, and recommendation of Integrated Telecom Solutions, Inc. (ITS) based in Stockton, CA. Victor Family of Services (VFOS) has had a vendor/support relationship with ITS for approximately 10 years. ITS is the VFOS's one stop shop as it relates to purchasing, installing, configuring, consulting, and supporting all of our telecommunications and security camera system needs and infrastructure for a total of 18 locations in the following cities throughout California: Redding, Santa Rosa, Victorville, Stockton, Marysville, Chico, Nevada City, San Bernardino, Riverside, Lake Elsinore, Lodi, Victor, and Perris. ITS has always demonstrated professionalism, high level of experience, high level of product knowledge, and a high level of excellence in everything they have done for the VFOS from Joe Surprenant and Steven Kim, the principals of the company, to the technicians in the field. ITS has is not just a vendor but a partner of our organization that is critical to maintaining our telecommunications infrastructure across the state. I truly can't imagine having a better company/vendor partnership that the one that ITS and VFOS has.

Sincerely,

John D. Helvey

Executive Director of Information Technology

Victor Family of Services

THE VICTOR
FAMILY OF
SERVICES:

VICTOR TREATMENT
CENTERS, INC.

NORTH VALLEY
SCHOOLS, INC.

VICTOR
COMMUNITY SUPPORT
SERVICES, INC.

HOME OFFICE:
PO BOX 5361
CHICO, CA 95927

VICTOR YOUTH
SERVICES
Redding, CA

REGIONAL YOUTH
SERVICES
Stockton, CA

WILLOW CREEK
TREATMENT CENTER
Santa Rosa, CA

VICTOR
CHILDREN'S SERVICES
San Bernardino, CA